

### Summary of College Complaints 2018-19

<b>Month</b>	<b>Number of Complaints</b>	<b>Upheld</b>	<b>Not Upheld</b>	<b>Part- Upheld</b>
<b>August 2018</b>	4	3	1	0
<b>September 2018</b>	0	0	0	0
<b>October 2018</b>	0	0	0	0
<b>November 2018</b>	0	0	0	0
<b>December 2018</b>	1	0	1	0
<b>January 2019</b>	1	0	1	0
<b>February 2019</b>	3	0	0	3
<b>March 2019</b>	1	0	0	1
<b>April 2019</b>	1	0	0	1
<b>May 2019</b>	2	0	1	1
<b>June 2019</b>	5	0	2	1
<b>July 2019</b>	3	0	3	0
<b>Total:</b>	<b>21*</b>	<b>3</b>	<b>9</b>	<b>7</b>

**Total number of complaints 21 from a student population of 8762 in 2018-19**  
 Two complaints are ongoing.