

### Summary of College Complaints 2017-18

Month	Number of Complaints	Upheld	Not Upheld
August 2017	2	1	1
September 2017	1	1	-
October 2017	3	-	3
November 2017	1	-	1
December 2017	0	-	-
January 2018	1	-	1
February 2018	4	2	2
March 2018	1	-	1
April 2018	2	2	-
May 2018	7	5	2
June 2018	3	1	2
July 2018	2	2	-

No complaints escalated.

Total number of complaints 27 from a student population of 7721