

### Summary of College Complaints 2016-17

Month	Number of Complaints	Upheld	Not Upheld
August 2016	-	-	-
September 2016	3	1	2
October 2016	4	-	4
November 2016	2	2	-
December 2016	3	2	1
January 2017	3	1	2
February 2017	2	-	2
March 2017	3	-	3
April 2017	-	-	-
May 2017	4	1	3
June 2017	4	2	2
July 2017	-	-	-

No complaints escalated.

Total number of complaints 28 from a student population of 8,064