

Summary of College Complaints 2015-16

Month	Number of Complaints	Upheld	Not Upheld
August 2015	2	-	2
September 2015	5	2	3
October 2015	1	1	-
November 2015	1	-	1
December 2015	-	-	-
January 2016	2	-	2
February 2016	3	3	-
March 2016	2	2	-
April 2016	-	-	-
May 2016	3	-	3
June 2016	3	1	2
July 2016	3	3	-

No complaints escalated.

Total number of complaints 25 from a student population of 7,570